

## Hikvision Remote Monitoring Service Solution

Take your business further with new remote service capabilities

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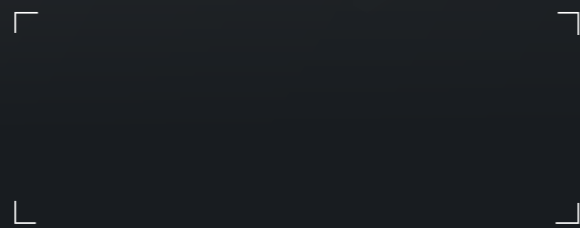
**HIKVISION**



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# RMS Suppliers Face New Trends and Opportunities Today

Remote monitoring service suppliers provide 24/7 remote monitoring and management services to multiple end users via one or more central stations. These "Recurring Monthly Revenue" businesses are vital to today's security industry. Now, with AI video technology improving rapidly along with new market demands, these businesses are embracing new trends and opportunities every day.



### Business diversification

Along with traditional alarm receiving centers, more and more integrators, telecom operators, and guardian service companies are building remote security service capabilities. They seek to provide new business models and differentiated services for residential and enterprise markets.

#### Traditional RMS suppliers



Alarm receiving services

#### Diversified players in the market



Video monitoring services



Remote concierge services



Remote homecare services



Lone worker protection services



### Technological advancements

High false alarm rates used to cause real headaches for RMS suppliers, wasting resources, manpower, and money. Now, with AI–boosted video, detection, and visual verification technologies, these businesses can remotely monitor, accurately detect, and proactively protect customers' assets.

01

## Hikvision's End-to-End Solutions for RMS Suppliers

As a world-leading IoT solution provider, Hikvision is here to help take your business further with new remote service capabilities. Integrated solutions boasting video-based and AI-driven technologies, advanced hardware from intelligent cameras to alarm systems, and powerful and open management platforms create new opportunities for today and tomorrow. Read on to learn more about the amazing benefits of Hikvision's solutions.



## Monitor with accurate detection and visual verification

Hikvision provides a reliable solution for remote monitoring. The solution provides accurate alarm information to the RMS supplier using innovative technologies and products. Armed with this information, the RMS operators can effectively protect properties and assets of customers, with high-definition, real-time event video or phone verification along with accurate evidence collection for law enforcement.



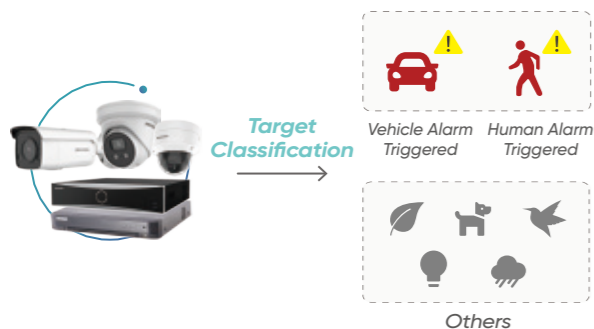
### EN-approved Detectors

relay fewer false or missing alarms with high precision



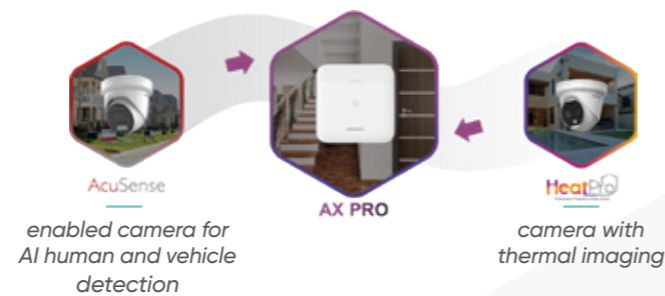
### IVaaS

Get instant and visual evidence with timely verification



### AcuSense CCTV

Only focus on human and vehicle target



### Smart Perimeter Protection

with AI-enabled cameras for more intelligent alarm detection

## Optimize efficiency across the whole workflow with SOPs

HikCentral ReGuard, Hikvision's dedicated platform with applications specially designed for the RMS industry, can effectively optimize workflows and enhance efficiency. Strong SOPs across whole processes can boost a range of roles, including RMS operators and managers, installers, end-users, and more.



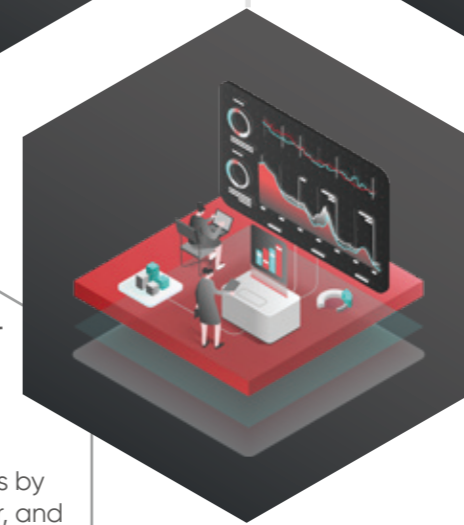
### HikCentral ReGuard

#### Visual Alarms

Video verification, GIS map, SOP: VOIP, email, evidence backup, etc.

#### Virtual Guard

Remote Video patrol with SOPs



#### Operation +

BI report of alarms by location, operator, and time, with overview

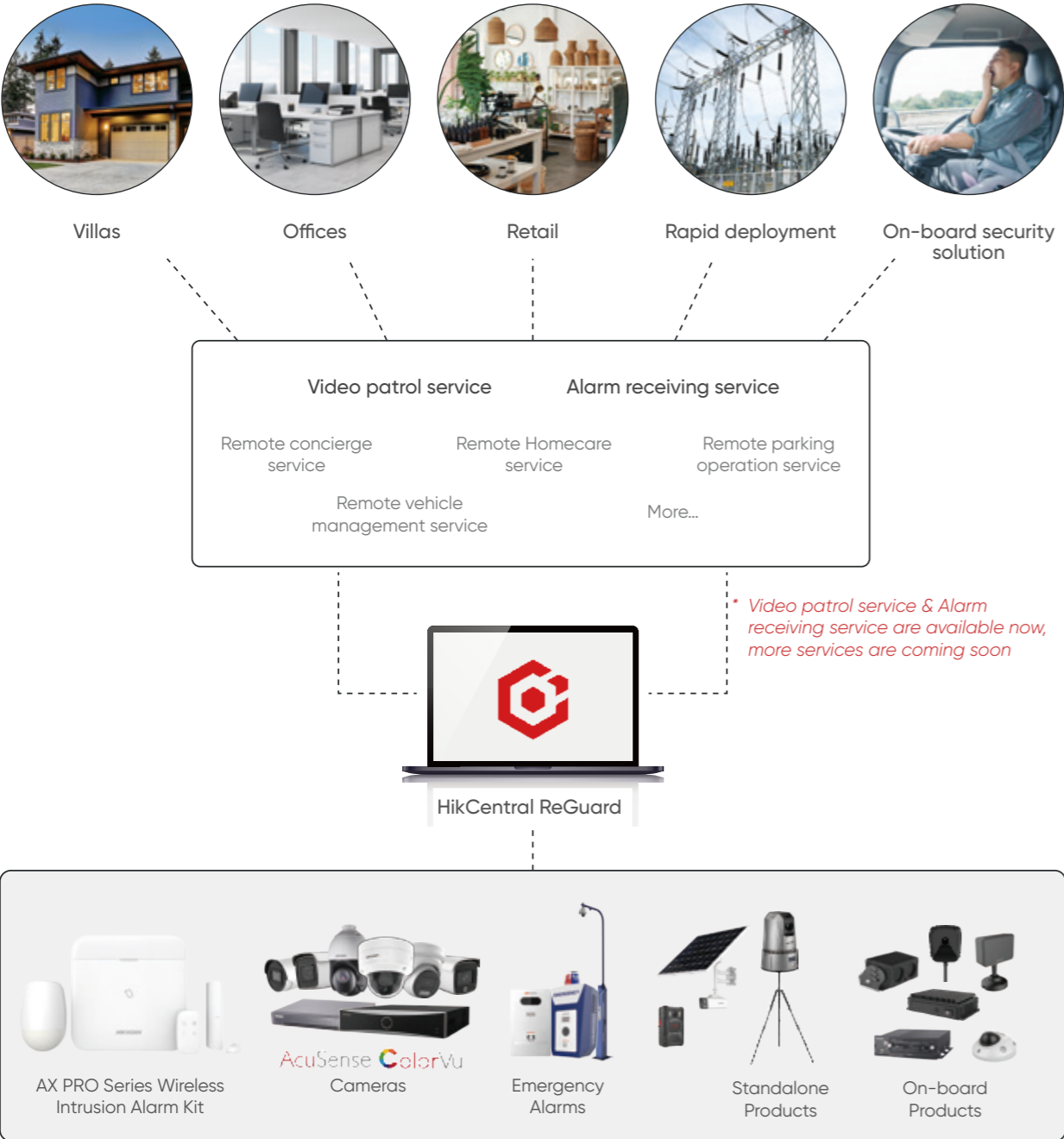
#### Work Orders

Online work order dispatch, QR code quick installation, remote maintenance



### Explore more possibility with our immense product portfolio for diverse scenarios

For common scenarios of residential and small- to medium-sized businesses, Hikvision offers both cloud-based and on-premises deployments. Our immense product portfolio suits a variety of needs and can expand your business scope quickly and powerfully.



# 02

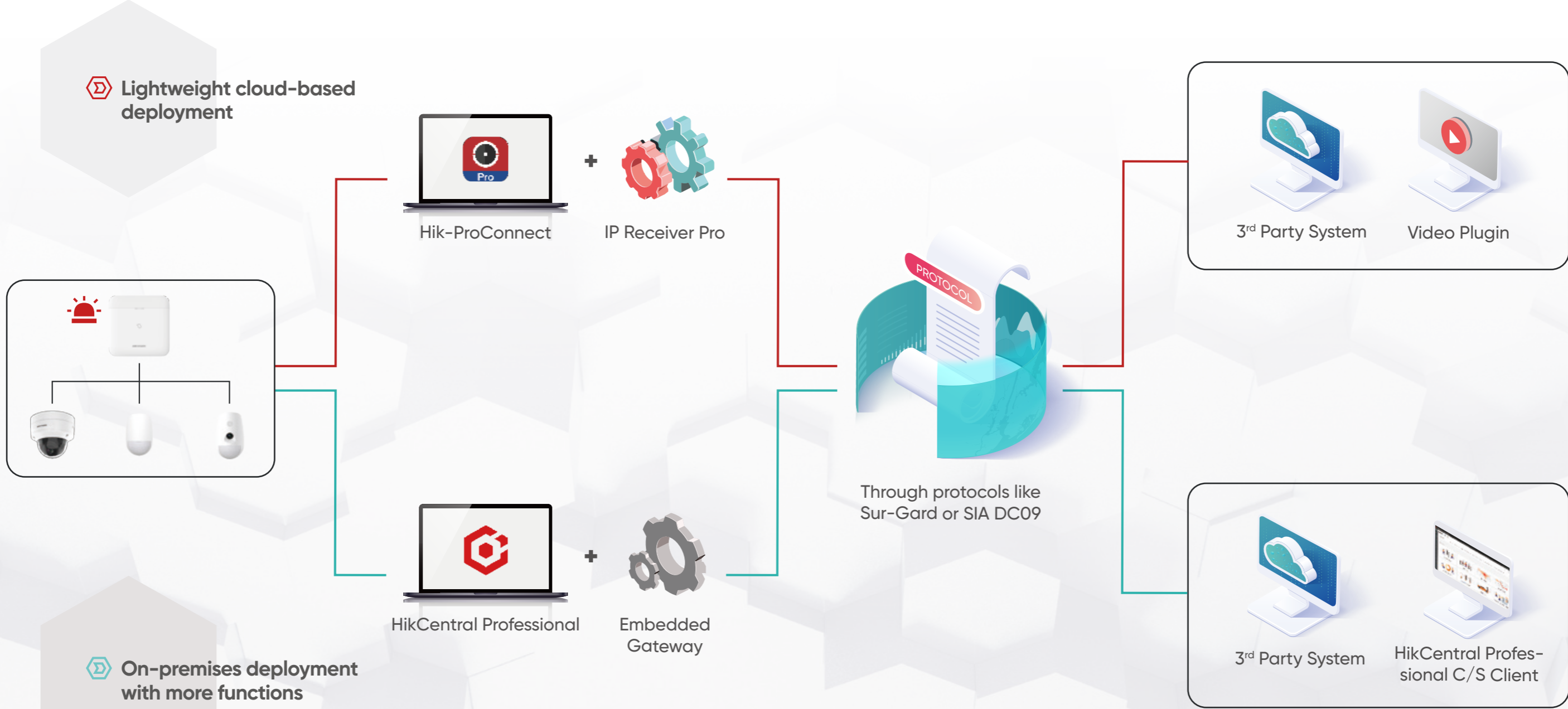
## Integration Solution - Build an Ecosystem





# Effortless and flexible integration reduces setup time & costs

we are providing 2 options of integration solutions , it helps RMS suppliers quickly and easily build video applications and gain access to massive Hikvision devices with a lower cost of investment.

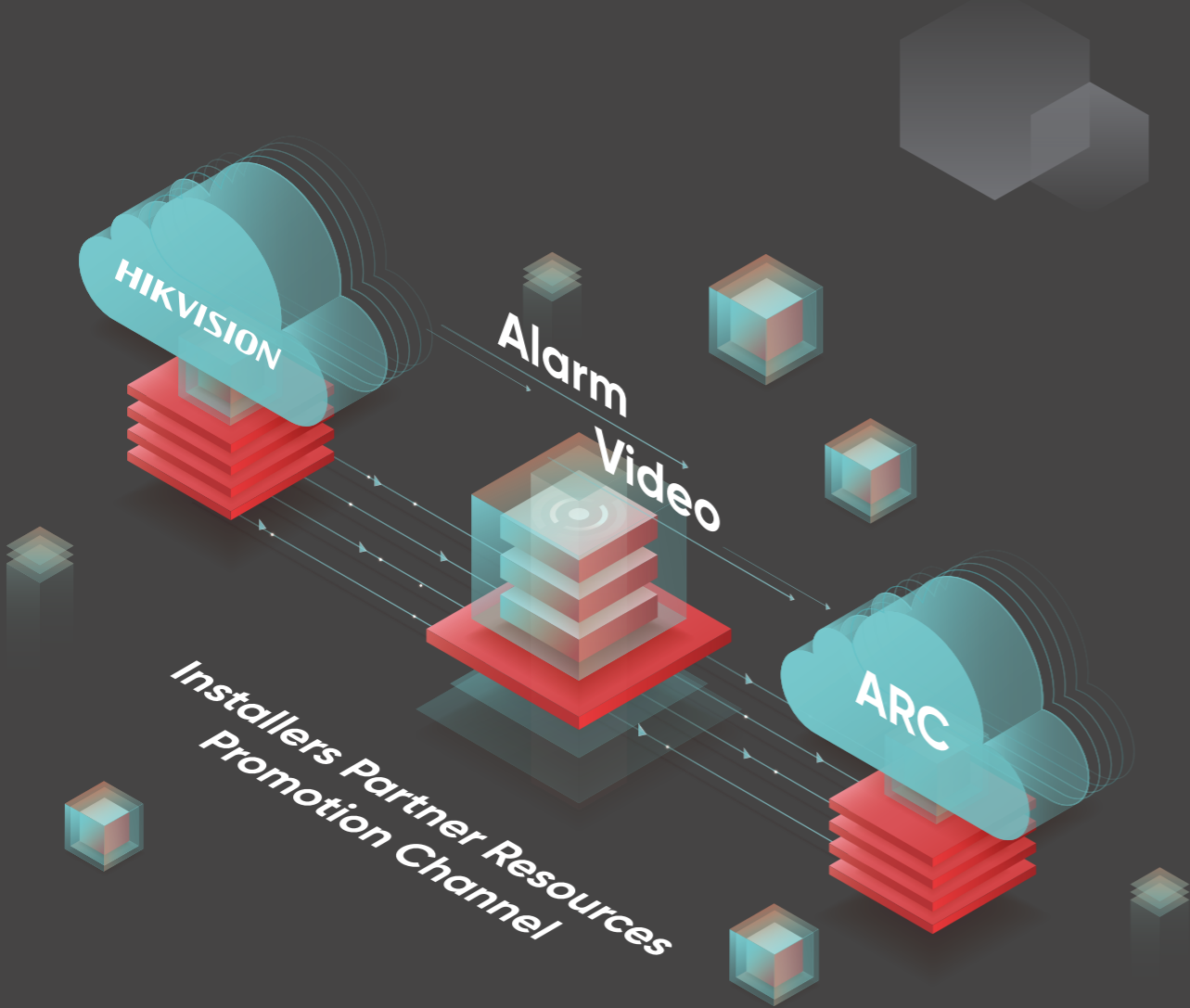


### Increase your brand awareness on our powerful platforms

An ecosystem is more about business cooperation than technological integration. Hikvision's platform provides not only alarm and video streaming, but also installer resources and promotion channels for Alarm Receiving Centers (ARCs). Our platform has established a very strong user base.

### Simplified installation, configuration and maintenance

Hik-ProConnect, Hikvision's online device & service management platform for security service businesses, can effectively make the installation, configuration and maintenance processes easier, with more value-added services like proactive system health monitoring and cloud storage. So you can focus on growing your businesses without worrying about leaving something behind!



#### Quick Installation Tool

- Cloud P2P technology
- App QR code for adding devices
- Batch configuration tool
- Simple device permission handover



#### Remote Management

- Remote device configurations: Restart, reset password, batch arm/disarm
- Preview and playback



#### Value-added Services

- Proactive system health monitoring
- Cloud-based video storage